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Abstract
During these past several years, the Hi-Tech industry has developed rapidly in Taiwan, especially with informative electronics, communication, and the semiconductor fields. Those products are the main exported resources. Therefore, Taiwan plays an important role in the Hi-Tech industry in the world. Many of the Hi-tech companies were founded during these years. Meetings occur frequently in Hi-Tech organizations, and it usually serves as the key to affecting the working efficiency in these organizations. The purpose of this study is to identify meeting-managed competencies needed by Hi-Tech professionals in Taiwan. The Delphi technique is utilized in this study. Through the process of this method and data collection from experts, the consensus of meeting-managed competencies was reached. There were twenty-four experts in this research which comprised of two kinds of members: (1) Twelve professors from the Business Administration Departments and Applied English Departments from universities (2) Twelve Hi-Tech professionals who are middle level managers and senior specialists in Hi-Tech organizations. In the Delphi technique, three rounds of questionnaires were used for the twenty-four experts. With the exception of the first round of questionnaires, the other two questionnaires were generated for the experts based on the statistical results and input generated from the previous questionnaire. The statistics used include: descriptive statistics, Chi-Square, t-test, Interquartile range, etc. After the analysis, the result concluded that the educators more heavily considered the problem and issue. On the other hand, the Hi-Tech professionals more heavily considered the meeting efficiency and the quick fix of the problems in the meetings. Through the Delphi process, 70 meeting competency statements were generated. Fifty-seven of the 70 competencies were deemed as “extremely important” and “mandatory”, 13 were considered as “of moderate importance” and “may be needed” for Hi-Tech professionals in Taiwan. The research also recommended strategies and an effective comprehensive plan for assisting the technological universities in incorporating meeting-managed opportunities into their preservice and inservice training programs to be developed.
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